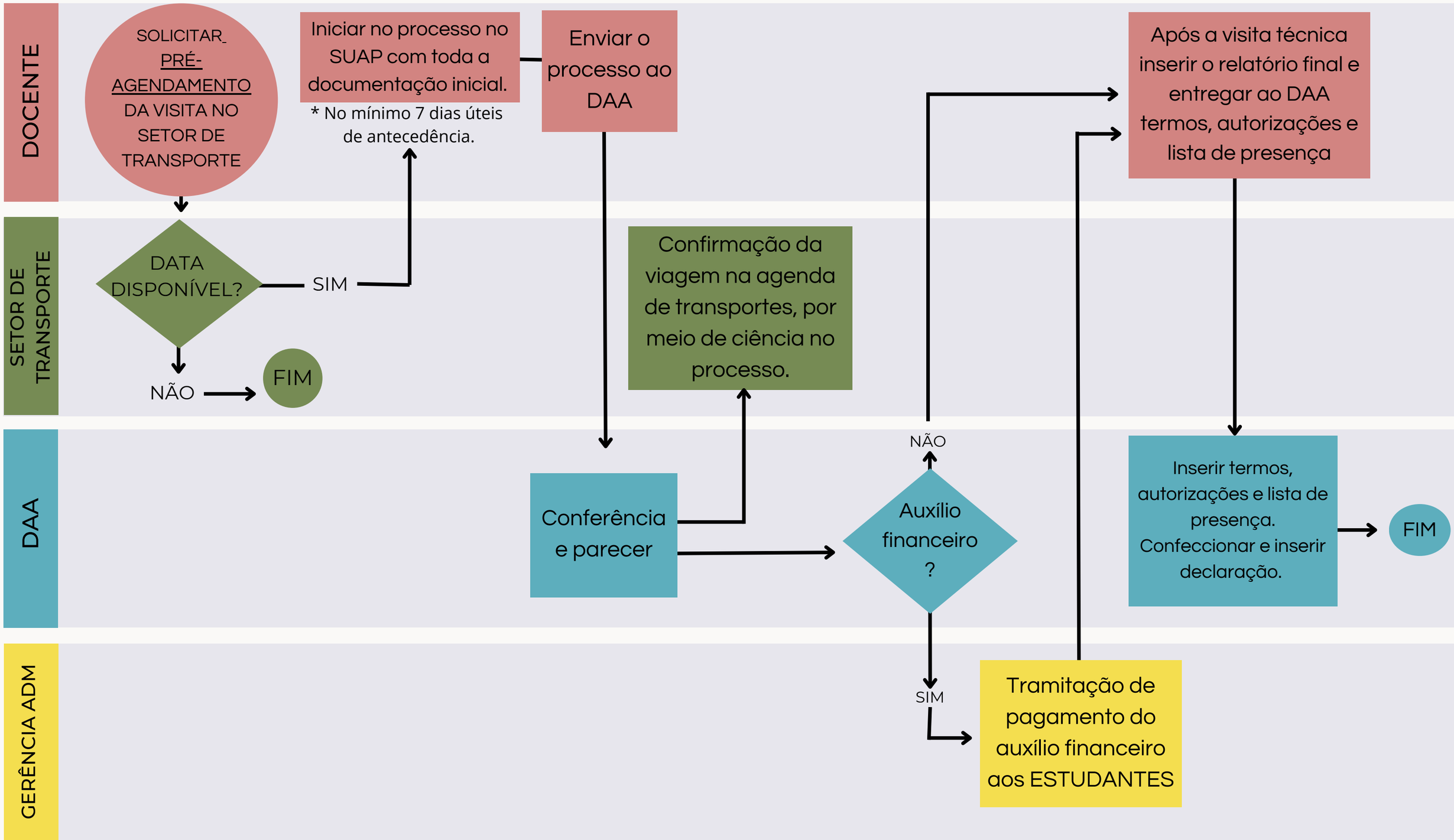Fluxograma Visita Técnica